

Frequently Asked Questions Document

Q: What is HeartCode BLS Part 1?

A: HeartCode BLS Part 1 was developed by the American Heart Association using technology by Laerdal Medical. This course is an interactive, self-directed, eLearning program that allows students to complete learning at their own pace and convenience and provides an alternative to classroom-based BLS training for busy healthcare professionals.

Part 1 features eSimulation technology and scenario-based testing through two realistic, interactive patient cases that allow students to virtually treat an adult and an infant patient. This course will provide individuals the benefits of standardized BLS instruction and improved competency, and may also save time and money compared to classroom-based training.

The full course completes the same requirements as the AHA's BLS for Healthcare Providers Course. Course completion consists of three parts. Part 1, the online, cognitive portion of learning, is combined with a hands-on skills practice and testing session (Parts 2 and 3) for psychomotor CPR skills. The skills session can be performed with an authorized AHA BLS Instructor or on a voice assisted manikin (VAM) system. After students complete Part 1, a Certificate of Completion will be available for them to print. Students must present this certificate at their skills practice and testing session. Upon successful completion of all three parts students receive their AHA BLS for Healthcare Providers course completion card.

Q: What is the difference between HeartCode BLS Part 1 and BLS Online Part 1?

A: The outcome of successful completion of all parts of either BLS eLearning program is the same: students receive their BLS for Healthcare Providers course completion card. While both courses are available online, the difference between the two courses is the method in which the course content is delivered. HeartCode BLS Part 1 delivers the content through eSimulation where students interact in case-based patient scenarios, while content in BLS for Healthcare Providers Online Part 1 is delivered through online content, interactive questions and answer checkpoints, and video segments.

Q: Is HeartCode BLS Part 1 AHA-approved course?

A: Yes. This is an official American Heart Association course. You can see the course on the AHA website by [CLICKING HERE](#)

Q: Who is the target audience for this course?

A: This product is intended for individuals seeking to earn or renew their AHA BLS for Healthcare Providers course completion card.

Q: Can HeartCode BLS Part 1 be used as an initial and a renewal course?

A: The course is approved for both renewal and initial BLS courses. While the program was developed with the experienced provider in mind, individuals can decide the learning methods best for them.

Q: What are the unique features and benefits of HeartCode BLS Part 1?

A: Below are some of the key features and benefits of this course:

Features:

- Two realistic patient scenarios to virtually treat an adult and an infant sudden cardiac arrest patient
- Step by step debriefing of correct and incorrect actions with suggestions for improvement
- Access to full text of the BLS for Healthcare Providers student manual for 2 years after activation
- Interactive mini games
- Engaging, interactive content using eSimulation technology

Benefits:

- Available to providers at their convenience – anytime, anywhere
- Improves BLS skills by receiving instant, objective feedback and evaluation through intelligent debriefing
- Maximizes instructor resources in classroom where they make the biggest impact
- Helps maintain a high level of CPR competency and standardization of instruction
- May save time by completing the certification process faster
- Helps maintain a high level of professional competency and standardization
- May help reduce costs associated with training
- Self-paced instruction accommodates different learning styles

Q: What is the process for taking HeartCode BLS Part 1?

A: Students can earn or renew their provider card in three easy steps:

1. Complete the cognitive computer-based portion (Part 1).
2. Complete skills practice and testing session (Parts 2 and 3) with an authorized AHA BLS instructor or on a voice assisted manikin (VAM) system
3. Receive an official AHA BLS for Healthcare Providers course completion card.

Q: Is there a score that must be achieved by students in order to successfully HeartCode BLS Part 1?

A: Yes. Within the scenarios presented, students must score at least 70 percent. Students also must score at least 84 percent on the online test, which is consistent with all of AHA's healthcare courses.

Q: Is a skills session required?

A: Yes. To earn an AHA BLS for Healthcare Providers course completion card, the student must successfully complete a BLS for Healthcare Providers skills practice and testing session (Parts 2 and 3 of the course) with a current AHA BLS Instructor or on a voice assisted manikin (VAM) system. Students must bring their Part 1 Certificate of Completion to the skills session.

Q: What comprises the skills session?

A: A skills session performed by a BLS Instructor will include:

- Adult/Child 1-rescuer CPR skills practice and test
- Adult 2-rescuer CPR with AED skills practice and test
- Infant 1- and 2-rescuer CPR skills practice and test
- Adult and infant bag-mask ventilation

Q: After completion of the online course, how long does a student have to complete the skills practice and testing session?

A: Students are allowed up to 60 days after the completion of the online part of the course to complete the skills session.

Q: How long does this course take to complete?

A: The amount of time it will take to complete the entire program will vary with each person, depending on individual experience and preparation. We estimate that, on average, it will take a student 1-2 hours.

Q: Can a student log in and out of the course?

A: Yes. Students can log in and out as many times as they choose.

Q: Can course material be accessed after the online portion is completed?

A: Students have 2 years from the day of activation to refer to the course material for review and knowledge updates.

Q: Are there continuing education credits available for this course?

A: CE may be available from training centers depending on what accreditation they hold. Ask the training center you go through to complete the course if they award CE..

Q: Is this course available in other languages?

A: No. HeartCode BLS Part 1 is only offered in English.

Q: Does the program require special computer or support software?

A: Most current Web browsers will have no problem.