



July 16, 2008

To Our Valued Distributors:

We regret to acknowledge that we had a printing glitch on our new 2008 17th edition EMS Field Guide® ALS Version™. The back cover is missing the numbers for the heart rate measurement guide.

We would like to replace any of the inventory you still have in stock. Please return the incorrect guides to us and we will promptly replace them. If you have customers that have already purchased this ALS guide and would like to exchange it, feel free to have them contact us for a replacement. They can call us at 888-624-8014 or email at sales@informedguides.com.

If you have any questions or concerns regarding this or if there is any way we can be of service, please let us know. As always, we value our distributors and want to help support your sales in any way we can.

Please note that all orders shipped in July are the corrected copies.

Sincerely,

The Informed Team